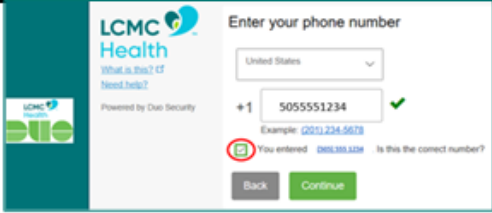# Duo Mobile to Access LCMC VDI/Citrix from Outside Network

Beginning February 26, to access VDI/Citrix remotely (not on the corporate LCMC network), the Duo Mobile App is required. A PC and your mobile phone (minimum version: IOS 6, Windows Phone 2.0, or Android 3.25.0) are required to enroll.

DEVICE	INSTRUCTIONS
📱	1. Download Duo Mobile on to your mobile phone from your AppStore or MarketPlace.
👨‍💻	2. From a PC, go to https://duo.lcmchealth.org
	3. Enter your LCMC username and password.
	4. Click **START UP**. Select **MOBILE PHONE** and click **CONTINUE**.
	5. Enter your mobile #; check the box to verify your # is correct and click CONTINUE.
	6. Select the **type** of phone you are using and click **CONTINUE**.
	7. Click **I HAVE DUO MOBILE INSTALLED**. A barcode will appear on screen. Do <u>not</u> leave or close this screen.
📱	8. Open the just installed Duo Mobile app from your phone. Click the ✚ sign to add a new account or follow the text prompts to finish account setup.
	9. Hold your camera phone to the barcode visible on the PC screen. Your phone will scan the barcode. Once scanned, you will see a checkmark across the barcode and a LCMC Health Protected profile on your mobile phone.
	10. Choose whether Duo Mobile will send your phone a push notification or a single-use passcode to authenticate your login identification when accessing Epic remotely via PC. Activation is now complete.